

Draft MINUTES OF THE
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE
NOVEMBER 7, 2019

COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services
MS Department of Revenue
MS Department of Finance and Administration
MS Department of Public Safety
MS Office of the State Auditor
MS Office of the State Treasurer
MS Secretary of State's Office

Craig Orgeron, Chairman
Mickey Yates, Vice-Chairman
Jim Hurst
Clay Johnston
Samantha Atkinson
Jesse Graham
Lisa Moore

OTHERS PRESENT:

MS Department of Information Technology Services
MS Department of Information Technology Services
Mississippi Interactive
Mississippi Interactive
Mississippi Interactive
Mississippi Interactive
NIC
The Clay Firm

John McManus
Renee Murray
Dana Wilson
David Campbell
Drew Levanway
Spencer Jones
Chris Neff
Karen Newman

Dr. Craig Orgeron called the meeting to order.

Dr. Craig Orgeron called for a motion to approve the minutes of the June 11, 2019 meeting if no changes were needed. Mr. Jesse Graham made the motion to accept the minutes, it was seconded by Mr. Jim Hurst. The motion passed with none opposed.

Ms. Dana Wilson presented the Portal Highlights and Current Projects portion of the EOC reports:

- MSI worked to build out and launch the Department of Mental Health's Shatter the Silence Suicide Prevention Application. The application is designed to educate the community about suicides primarily among teenagers and school aged children.
- Access.Mississippi.gov, the Common Web Portal for Medicaid and Human Services has received more than 41,000 applications since the site launched in June.
- A mobile child-care facility inspection application was launched for the Department of Health. The application is a reuse of code previously developed by NIC, MSI's parent company and integrates with the department's back office database which is housed in the LARS system supported by ITS.
- A redesigned eCrash system was developed and launched for the Department of Public Safety which will allow local governing authorities offer accident reports online.
- A redesigned website was launched for the Department of Public Safety. The site is fully mobile optimized and uses data analytics to present the most frequently requested information in a user-friendly manner.
- A new, mobile friendly website was launched for the Mississippi Community College Board to include individualized pages for each college.

- A quick-pay service was launched for the Department of Revenue for the payment of 20 tax types. Fifty percent of the tax payments collected by the application to date have been from mobile devices.
- A radiological health invoicing application was launched for the Department of Health. The service transformed a 100 percent paper-based process into a 100 percent automated process.
- Mississippi.gov placed 3rd in the Centers for Digital Government's Government Experience Awards.

Services currently in User Acceptance Testing include:

- Self Service Portal for the Office of the State Treasurer
- MS Board of Cosmetology Exam Registration
- MS Department of Agriculture and Commerce Open Show Registration
- Department of Health Mobile Child Care Inspection
- MS Department of Mental Health Online Payment Portal

Projects presented for Prioritization Approval:

- Mississippi Department of Marine Resources – Wetland Permit Payment Processing
- Mississippi Forestry Commission – Prescribed Burning Short Course Registration
- Mississippi Board of Psychology – Autism Board Website
- Mississippi State Board for Community & Junior Colleges – JCJC Payment Processing
- Mississippi Department of Public Safety – Jumpstart Registration
- Mississippi Department of Employment Security – Governor's Job Fair Quick Payment
- Mississippi Department of Mental Health – Shatter the Silence Mobile App
- Grand Gulf State Military Park – Template Website
- City of Mathiston – Application for Water and Garbage Service
- City of Mathiston – Building Permit Application
- City of Mathiston – Water Bill Bank Draft From
- City of Mathiston – New Construction Water and Sewer Tap Request
- City of Mathiston – Court Fines and Fees
- City of Mathiston – Mulberry Festival Payments
- City of Mathiston – Quick Payment Application
- City of Mathiston – Water Bill Payments

Ms. Wilson presented the financial reports covering activities since the last meeting.

Dr. Orgeron asked for a motion to approve the project queue. Ms. Samantha Atkinson moved approval of the queue. The motion was seconded by Mr. Clay Johnston and the motion carried with none opposed.

Dr. Craig Orgeron called for a motion to approve the minutes of the August 29th meeting if no changes were needed. This action was accidentally omitted from the agenda. Mr. Mickey Yates made the motion to accept the minutes, it was seconded by Mr. Clay Johnston. The motion passed with none opposed.

Next, Ms. Wilson presented the Transaction Metrics and Program Overview Report for Fiscal Year 2019. The program received 38 awards during the fiscal year. MS Wilson provided snapshot documents of the Fiscal Year for each agency of the Committee.

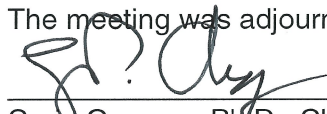
Ms. Wilson reported that plans for the program in FY 2020 include moving from SharePoint to Drupal as the content management platform. The Drupal platform is more user friendly and allows more options in the template websites offered to government entities at no cost.

Spencer Jones presented an update of the infrastructure and security of the portal. All patches are up to date. The program has completed the second quarter operating under the FishTech Security Compliance Program and is also up to date on that protocol. Uptime for the infrastructure for the past three months has been 99.49 and 99.89 since the beginning of the year.

Chris Neff, NIC's director of marketing and research presented an update on the status of e-government programs across the nation. He discussed market research around citizen expectations are changing as millennials come online as active constituents.

The next meeting is scheduled for February 18, 2020.

The meeting was adjourned.



Craig Orgeron, Ph.D., Chairman



Mickey Yates, Vice-Chairman